

The Shepherd's Center of Richmond Annual Report

July 1, 2019 - June 30, 2020

Mission Statement

The Shepherd's Center of Richmond (TSCOR) encourages older adults to remain active & independent through enrichment programs & volunteer service to their peers.



Members enjoy the annual volunteer celebration

Upon thinking about my years of service as Board President of The Shepherd's Center of Richmond (TSCOR), the first thought I have is of the wonderful relationships I have discovered as I worked with the Board, the staff and the committees. Until one gets involved with a group of hard-working and dedicated people, one doesn't really have the opportunity to appreciate what it takes to keep a diverse organization like TSCOR moving forward. Each year I became more impressed with the dedication and creativity of our staff (2 full-time and 2 part-time positions). Executive director, Julie Adams-Buchanan, is dedicated to the mission of TSCOR and shares her enthusiasm for the Center in every activity. Paula Grimes, our office manager, and Brenna Dennis, our administrative and media coordinator, are wonderful, hard-working persons who are important assets to TSCOR. After the departure of our outstanding lifelong learning coordinator, Rosemary McCracken, we were blessed to have Erin Reibel join the staff mid-year as the new lifelong learning coordinator. She immediately learned the position and has been a great addition to the staff. I have been amazed and impressed with our staff's creative approach to solving problems facing the organization.

As you read this annual report note how the generosity of those giving to TSCOR favorably affects the lives of many older adults in the Richmond area. Also, we were blessed in the spring to receive an SBA Payroll Protection Plan disbursement that helped us to maintain our staff during the COVID-19 pandemic. Due to our strong fiscal management and generous donors, we are a financially sustainable organization that can continue to serve others in the future.

When I began this role, I was not aware of the amount of effort demanded of our committees to keep our organization functioning. The work needed to coordinate all the client services, plan the Open University curricula, develop travel services and administer financial and public relations activities requires people who love the opportunity to help others and are willing to dedicate their time to making it all happen. All those touched by TSCOR are fortunate to have these hard-working individuals dedicate their time and efforts on behalf of

Thank you all for your support of TSCOR during my years as president.

- Hal Costley, TSCOR Board President, July 2017- June 2020



First Zoom Board Meeting

69 Volunteer drivers serving 210 clients 1,146 Roundtrip medical and

grocery rides provided 162 Friendly calls made

> 12 Handy Helper jobs complete

19 Board members **55** Committee members

Travel Destinations

Virginia State Capitol & Executive Mansion Church Hill Food Tour

97 Instructors serving 227 students

29 Individual presentations

47 Multi-week courses **32** Open University lunch speakers

8 Free Lunch & Life speakers Attendance Totals:

164 fall; **206** winter; **0** spring*

*Due to Covid-19, the spring session of Open University was cancelled. Out of the 115 enrolled students, 41 converted their tuition payment into a donation to TSCOR. Thank You!

215 Total volunteers serving TSCOR, ensuring the continued operation of our programs and services

2019-2020 Board of Directors

Hal Costley, President

Bernie Henderson, Vice President

Grayson B. Miller, Jr., Secretary

> Sally Youngs, Treasurer

Betty Ann Dillon, Immediate Past President

Bev Becker Ruth Blevins Stephanie Churchill Conrad Eberstein James Evans Peter Goodman John Gordon Ralph Graner Arthur Gunlicks Carol Harris Mary Maiden Carol Parke Janet Simmons Susie Wiltshire

2019-2020 TSCOR Staff

Iulie Adams-Buchanan, Executive Director, jadams@tscor.org

Paula Grimes, Office Manager, pgrimes@tscor.org

Brenna Dennis, Administrative & Media Coordinator, bdennis@tscor.org

Rosemary McCracken,* Lifelong Learning Coordinator Resigned mid-year for other opportunity

Erin Reibel Lifelong Learning Coordinator, ereibel@tscor.org

Volunteer Recognition

The Shepherd's Center of Richmond (TSCOR) would not exist without its volunteers. They are vital to our successful and inspiring model of how resourceful a group of older adults can be. Listed below are all the volunteers who participated in supporting the work of TSCOR and its mission.

Carol Harris

Dave Hebel

Anne Harrison

Edward Adams Ben Cleary Barbara Anderson Bill Cole Ben Anderson Deborah Coleman Craig Cooley Gene Anderson Pamela Atwood Linda Costanzo Richard Costanzo **Jack Austin** Hal Costley Ed Ayers Kate Avers Thomas Cox Patrick Baber Meriah Crawford Colleen Bahr Holly Cross Al Barnes Richard Dagger Causey Davis Fred Beck Bev Becker Iim Davis Lauren Bell Melinda Davis Rena Berlin Nancy Dawe Jack Berry Adrianne Derv Bruce Birdsey Betty Ann Dillon Leah Blachman Mickey Duggan Jack Blackwell Richard Eager Conrad Eberstein Beth Blair Donna Blanks Gaye Elliott Murray Ellison Ruth Blevins Ted Elmore Wayne Boese John Boyer Phyllis Entin Christian Bozorth Iim Evans Gretchen Bradlev Brian Failon Alan Briceland Roben Farzad Scott Broaddus Nancy Finch Barbara Brown Mert Fowlkes Dale Brumfield Harriett Frank Chloe Buchanan Robert Friend Mary Jean Burton Kathleen Fulton Paula Butz Vaughan Gary George Cain Jimmie Gaunce Jane Cain Barbara Goehle Susan Campbell Rita Gold Dot Canipe Peter Goodman Irene Caperton John Gordon Jim Carragher Reggie Gordon Karen Chase Ralph Graner Genevieve Chenault Danita Green Joe Griffin Kate Chenery Tweedy Stephanie Churchill Art Gunlicks Jeff Clark John Hager Lorna Clark Ned Haley Susan Clarke Schaar Ada Hammer

Covid-19 restrictions imposed March 16, 2020 severely restricted normal operations which continued through the end of the fiscal year. Adapting program and service delivery was the focus of the summer.

E. Bruce Heilman Bernie Henderson Ellis Henderson Marie Henderson Nancye Herring Mary Frances Hobbs Ken Hoen Ann Holzgrefe Sabine Horn Martha Hrank Lisa Isbell Ginger James Taylor Jasper Elaine Javonovich Pam Jester Sheryl Johnson Constance Jones Tom Kapsidelis Farzana Kennedy Ellen Kessler Suzanne Kim Donna Knicely Paula Kupstas Daymond La Marr Kurt Lash Vivian Lawry Don Lecky Jane Logan Gwen Logan-Jones Alan Lombardo Mary Maiden Tim Martin Natalie May Bob Mayfield Iane McAllister Kandace McGuire Nan McKenney Sue McLain Richard Meagher Jerry Metz John Metz Grayson Miller Jill Miller

Nancy Miller

Gayla Mills

Betsy Moore

Kim Moore

Tom Morris

Golde Morenfeld



Volunteer Driver with Client

Rosie Shomaker

Clay Mountcastle John Mountcastle Sue Mullens Ramsey William Neer Cas Overton Dan Palazzolo Suzanne Palmedo Mary Palmer George Pangburn Ingrid Pantaenius Carol Parke Lisa Patten Cindy Paullin Joe Pawson Lee Perkins Peter Pettit Saint Pinckney Norma Pitts Peggy Powers Sally Quigley Mark Rackley Deborah Randolph Fricka Raycroft Terry Redding Michael Renninger Barry Roper Ben Rose Jane Rothrock Ben Saunders Bob Schamerhorn Adria Scharf Marilyn Scott Randy Scott Louise Seals Chris Semtner

Janet Sheridan

Megan Shockley

Ianet Simmons Rick Smith Rex Springston Lisa Stassi Susan Stevick Shelby Stewart Lou Sullivan Raymond Tademy Shantaram Talegaonkar Christine Thomas Claire Thomas John Treadway Joe Troncale Virginia Tyack Kathy Verlander Richard Verlander Sally Wallace Carol Warner Julia Warren Bill Wells Ellis West Robert White Vicki White Grady Whitehorne Sarah Whiting Kathryn Whittington Ernie Wilson Ruth Wilson Susie Wiltshire Harry Wistrand Marty Wolfe Colleen Yarger Liz Yates Archie Yeatts III

Sally Youngs

Donor Recognition

When you give to The Shepherd's Center of Richmond, you help make a lasting difference in the lives of the growing number of older persons in and around Richmond. From lifelong learning to client services, all provided by volunteers, the Center continues to fulfill its mission through your generosity and support. We are most grateful.

Organizational Support

Platinum Circle \$2.000 or more

Bushnell Family Fund; Cathy's Foundation; The Pauley Family Foundation; St. Matthew's Episcopal Church

Gold Circle \$1,000 to \$1,999

ITN America; St. James's Episcopal Church; St. Mary Catholic Church

Silver Circle \$250 to \$999

Benevity Community Impact Fund; Dominion Foundation Matching Gift Program; International Club of Richmond; Lakeside United Methodist Church; Network for Good; Pfizer Fund Matching Gifts Program

Associates \$100 to \$249

Dollar Bank Foundation; Grace Baptist Church; Universal Leaf Foundation

Individual Support

Platinum Circle \$2.000 or more

Anonymous; John & Barbara Adams; Sadie Kennedy; Joseph & Jane Knox; Carol Parke; Sally Youngs

Gold Circle \$1,000 to \$1,999

John Clark; Hal & Doris Costley; James & Nazila Evans; David & Audrey Franks; Bernie & Marie Henderson; Stanley & Dorothy Pauley; Janet Sauer; Daniel & Lina Teng; Judith Waldron; Ron & Susan Williams; Susie Wiltshire

Silver Circle \$250 to \$999

Anonymous; Pat Accardo; Helen Acton; Alfred M. Beck; Rachel Berkowitz; Leah Blachman; Frances Burch; Paula Butz; Dorothy Canipe; George Curtis; Bryan Davis & Beth Blair; Betty Ann Dillon; Karen Dougherty; Susan Dunlap; Conrad & Jackie Eberstein; Donald Ellwood; John & Susan Gordon; Ralph & Jocelyne Graner; Shirley Haas†; Betty Harlan; Jean Hester; Donald Lecky; J. Paulette Leonard; Pamela Lieberman; Jane Logan; Mary Maiden; Grayson & Nancy Miller; Suzanne Munson; Alan Padgett; Larry Spurzem; George Stuckey; Eula 'Kitty' Trainham; Jeanette Welsh

Associates \$100 to \$249

Barbara C. Anderson; Gene & Barbara Anderson; Ralph Ashton; Jack Austin; Emily Barrett; Jack Blackwell; Mary Bliley; Alan Briceland; Scott & Marianna Broaddus; Denise Brooks; Walter Bundy; Katie Chernau; Charles & Diane Clark; Bob & Jean Covington; John Daly; Elizabeth Danforth; Melinda Davis; Jacksie Dickerson; Linda Duke; Ellis Dunkum; Margaret Edds; Gordon & Ann Eide; Peter & Ann Russ Goodman; Betty Grant; Arthur Gunlicks; Carol Harris; Anne Harrison; Ray Hilliard; Ken & Laurie Hoen; Elbert Hubbard; Paul & Margaret Hughes; Alan Hutcheson; Lee & Patsy Jones-Hubert; Walburga Kallenberger; Elizabeth Kemp-Pherson; Ellen Kessler; Lewis Lawson; Anita Oleksak; Kenneth Pankey; Anthony Pelling; St. George Pinckney; William Riggs; William Ryan; Marilyn Scott; Edward & Marie Shaia; Janet Simmons; Barbara Slack; Susan Stevick; Margaret Stokely; Rita Stone; Rebecca Taylor; Martha Thaler; Geoffrey Viol; Carol Warner; Ellis & Phyllis West; Barry Westin; Grady & Rosie Whitehorne

Friends \$99 and less

Penny Adams; Douglas Anchor; Cecelia Andrick; Patricia Archer; Patricia Atkinson; Pamela Atwood; Leslie Barry; Alice Bates; Robley Bates; David Bauer; Barbara Beasley; Bev Becker; Marjorie Bertolino; Charles Bingley; Ruth Blevins; Benjamin Bookout; Joyce Borsei; Lloyd Bostian; Christine Boyko; Donna Brodd; Wade Broussard; Penny Brown; Barbara Bruckhart; Sandra Bullock; Caryl Burtner; Mary Jean Burton; Janice Butler; Carolyn Campbell; Lois Campbell; Irene Caperton; Mary Lou Carr; Madeline Carter; Girolama Chappell; Lorna Clark; Ben Cleary; Carolyn Clemons; Robert Cobb; Jamie Coomer; Norm Craig & Norma Doss; Bettie Cramblitt; Thelma Crews; Nancy Davies; Nancy Dawe; Adrianne Dery; Mary Drimer; Teresa Dumouchelle; Marilyn Erickson; Brock Estes; Willy Feldman; William Fisher; Stanley Flinn; Mert Fowlkes; Carolyn Gallagher; Louise Garthaffner; Abaynesh Gebremichael; Jeannette Glasheen; Ethel Glover; Patricia Goad; Barbara Goehle; Rita Gold; H. Roger Gray. Jeanette Greenberg; Richard Grier; Margaret Hagen; Charity Harris; Mary Harris; Gwynn Henderson; Ellen Hewitt; Dorothy Hopkins; Shirley Hopkins; Dave Horn; Marion Horsley; Kenneth Horton; Mamie Howey; Joseph Hrubik; Kathy James-Webb; Elaine Javonovich; Margaret Jones; Constance Jones; Juanita Jossfolk; Bill Keller; Kathleen Kelsey; Barbara Kennedy; John Knight; Robert Knisely; Florence Kvesich; Robert Lang; Gloria Larus; Anna Lastella; Trude Latimer; Evelyn Lewis; Lynette Lewis; Ardyth Lohuis; Grace Lynch; Marian Mahon; Sally Marshall; Mercedes Massey; John McGrath; Roberta McKnight; Gayle Meade; Bruce Mele; John Metz; Jill Miller; Carolyn Mitchell; Sandra Morrison; Scott Morrison; Cecelia Moskowitz; Shahan & Nancy Mufti; Susan Murphey; Mary Nelson; Mariette Norbom; Shirley Norman-Regal; Lois Oglesby; Emily Oostdyk;

Donor Recognition

Individual Support, Friends, continued

Robert Orndorff; John Outland; Marjorie Owen; Vicki Palmer; Denise Parrish; Patricia Patterson; Mary Pelletier; Elizabeth Pentola; Peggy Powers; Sally Quigley; Juergen Rasch; Dolores Reale; Mary Rodgers; Sarajane Ronston; Benjamin Rose; Marjorie Rozum; Doris Sandy; Jeanne Saunders; Ellen Schumarof; Kathryn Scott; Randall Scott; Logan Scott; Patricia Silleker; Rosemary Simmons; Rick Simms; Theresa Singleton; Isabel Sluder; Martin Smith; William Smith; Eileen Sondervorst; Jeffrey Spencer; Mildred St. Leger; Carole Stevens; Betty Stewart; Donald & Beth Stiegler; James Sties; Valerie Stolcis; Catherine Stratford; Carolyn Street; Lourdes Swiney; Martha Taylor; Anne Terry; Christine Thomas; Mary Thomas; John Thompson; George Tinker; Joseph Toler; Frances Twiss; Alice Vaughan; Pat Vaughn; Sally Wallace; Charles Webb; Emilie Webb; Mary Webber; Terry Weisenberger; James Wells; Jean Whitlock; Len Williams; Sarah Williams; Terre Williams; Charles Winnagle; Vivan Winston; Page Wittkamp; Marty Wolfe; Harry Woo; Elizabeth Yates; Archer Yeatts; Christine Young

Memorial Gifts:

In memory of **James C. Harlan**: Sally Bryson. In memory of **Miriam Livermon**: Susie Wiltshire. In memory of **Fred Maiden**: Erich Lantz, Mary Maiden. In memory of **Rich Olsen**: Juanita Elmquist, Jean

Hester, Gail Lawrence, Janyce Olson. In memory of Larry Robinson: Mary Arginteanu. In memory of The Rev. Bob & Mrs. Peggy Seiler: Robert Seiler. In memory of Alice Steele Viverette: Frances Allen, Anna Ambrosen, Susan Bechter, Robert Black, Lloyd Bostian, Karen Bridge, Sean Bush, Paula Butz, Mary Conner, Cox Transportation Services, Inc., Theresa Davis, Judith Diorio, Terry Evans, L. Wright Ferry, Leonard Fox, H. Lewis Garrett, John Garrett IV, Margaret Gibson, Lorie Hanson, James Hilton, Zachary & Katerina Hunter, Harvey Hutchinson, Gauri Kiefer, John Knight, Paul Lieber, Timothy Lough, Shelby Miller, Nawaf Nseir, Carol Reidmiller, Charles Saul, Harry Shelton, Rachel Stevenson, Matthew Sulecki, Michael & Stephanie Szwerc, Frederick Thieman, John Thornton Jr., Margaret Vachet, In memory of Jack Welsh: Jeanette Welsh. In memory of Charley Wiltshire: Patricia Archer.

In-Kind Support: We are grateful for the generosity of the following for the use of their facilities for the Open University and other events throughout the year: First Baptist Church, First Presbyterian Church, St. Luke

Lutheran Church and St. Mary Catholic Church. The following provided goods, services and other significant in-kind offerings: Barcode Mailing Services, Betty Ann Dillon, Conrad Eberstein, Lawn Doctor of Greater Richmond and Natural Awakenings.



Volunteers at their annual celebration

Special thanks
to Sue McLain
for her
handmade
Thanksgiving
cards.

Contributions to the Wiltshire Scholarship Fund totaled \$75.00 Thank you,

Mercedes Massey

We apologize if we inadvertently omitted or incorrectly listed your name. Please contact the office so our error can be corrected.

We thank you for your understanding.



Open University Students enjoy class

Honor Miriam Blake
Gifts: Karen Parkin

In honor of **Julie Adams-Buchanan**: Eugene Gregory. In honor of **Miriam Blake**: William Blake. In honor of **Jean Hester & Jesse Pierce**: Karen Parkinson. In honor of **Ken & Laurie Hoen**: Samuel Janney, Warren Rathbun. In honor of **Ken Hoen**: Hudson Hoen. In honor of

Hudson Hoen: Ken Hoen, Jane & Mac Janney. In honor of Shirley Hopkins: Cheryl Hopkins. In honor of Mary Maiden: Erich Lantz. In honor of Shirley Norman-Regal: Cecelia Andrick. In honor of St. George Pinckney: Paula Dennison. In honor of Chrystine Surratt: Leonard Eshmont. In honor of Martha Taylor: Richard Bell.

Financial Statement				
Revenue	Fiscal Year 2019-20		Fiscal Year 2018-19	
Government Grant *	\$23,999	13%		
Private Grants	4,815	3%	\$18,350	9%
Corporations/Foundations	34,036	19%	12,353	6%
Individuals	69,835	38%	77,686	39%
Membership Dues	9,245	5%	9,625	5%
Open University	733	0%	1,069	1%
Tours (net income)	880	0%	16,303	8%
Open University Tuition	18,450	10%	25,600	13%
Investment Income	13,252	7%	14,693	7%
Endowment Support (up to 5% of net assets) **	8,248	4%	21,436	11%
Total Revenue	\$183,492	100%	\$197,175	100%
Expenses				
Programs	\$139,110	76%	\$151,998	77%
Administration	28,159	15%	28,904	15%
Fund Raising	16,223	9%	16,273	8%
Total Expense	\$183,492	100%	\$197,175	100%

^{*}US Government loan, Paycheck Protection Program (PPP), expected forgiveness in fiscal year 2020-21

^{**}Endowment Total as of June 30, 2020: \$431,872 (Board Restricted \$399,672; Permanent \$32,200)